Student licences for Creative Cloud – Aug 2020 update

Last Updated: 12/08/2020

Contents

Purpose of this document .............................................................................................................................................. 1
Important information ....................................................................................................................................................... 1
What has happened so far .................................................................................................................................................. 1
What will happen when the temporary licences expire ................................................................................................. 1
What you need to do if you still need access to Adobe Creative Cloud ........................................................................... 2
Students ............................................................................................................................................................................ 2
Staff .................................................................................................................................................................................. 2

Purpose of this document

To provide an update on the licence situation for students requiring access to Adobe Creative Cloud to complete their studies for the academic year 2019/20.

Important information

IF YOU HAVE SIGNED UP TO A MONTHLY LICENCE FROM ADOBE IN ORDER TO OBTAIN A FREE TRIAL, PLEASE REMEMBER TO CANCEL YOUR SUBSCRIPTION PROMPTLY TO AVOID BEING CHARGED.

What has happened so far

Newcastle University offers several modules which require students to use applications that form part of Adobe Creative Cloud (e.g. Photoshop, Illustrator, Premiere Pro, etc).

Access to this software is provided on machines available to students on campus, either in cluster rooms, labs or teaching rooms.

With campus closed, access to these machines, and the Adobe software installed on them, has not been available.

To help the academic community at the outset of the Covid-19 crisis, Adobe made available temporary licences for Creative Cloud. These allowed students to download and continue to use the Creative Cloud applications on whichever machines were available to them.

The temporary licences will expire on 14 August 2020.

What will happen when the temporary licences expire

The temporary licences will expire at 23:59 on Friday 14 August 2020. Adobe has confirmed that they will provide an additional 7 days’ “grace period” following that date, during which users can continue to access the software.
Users who are affected will receive a warning when they login to an Adobe application, telling them that their licence has expired; and telling them how many days they will still be able to use the software for.

What you need to do if you still need access to Adobe Creative Cloud

Students

Faculties have been asked to provide details of those students who will require access to Creative Cloud beyond 14 August in order to complete their studies for academic year 2019/20.

Each of the students they have identified will automatically be assigned an extended licence. This will provide access to Adobe Creative Cloud for a further 30 days beyond 14 August 2020. Students who have been granted an extended licence should see no change in their experience of using Adobe Creative Cloud.

Students who are using the temporary licence, but who have not been confirmed by their faculty as requiring this licence to complete their studies for academic year 2019/20, will lose access to the university’s licence for Creative Cloud when the temporary licences and 7-day grace period expire on 21 August 2020.

If you believe that you should have been granted an extended licence, but have not been, you should first ask your faculty to confirm that you require a licence extension for the remainder of the 2019/20 academic year. Once the faculty confirm this requirement, you should then contact the IT Service Desk, providing this confirmation and asking for a temporary licence to be assigned to you.

Students who require Creative Cloud licences for the studies they will be undertaking in the academic year 2020/21 have also been identified by faculties, and will be assigned these licences towards the end of September 2020, in time for the commencement of the new academic year.

Any student wishing to use Creative Cloud, but who has not been identified by their faculty as requiring this for their studies, can purchase a personal subscription directly from Adobe at a discounted price (see https://www.adobe.com/uk/creativecloud/buy/students.html).

A personal subscription is a direct arrangement between the student and Adobe, and the university is not responsible for support or payment in relation to such a subscription.

Staff

Staff who require access to Creative Cloud for their work should purchase an annual Named User subscription via the University’s account. Details on how to do so and the cost of the subscription are available at https://services.ncl.ac.uk/itservice/core-services/software/licences/adobelicensces/adobesoftware/adobecreativecloud.html

Staff should be aware that the current subscriptions will require renewal at the agreement’s anniversary date of 23 September 2020. This means that any subscription purchased between now and 22 September 2020 will need to be paid for; and then a further payment will be required to allow continued use for the year to 23 September 2021. For this reason, any staff requiring access to Creative Cloud prior to the agreement anniversary date of 23 September 2020 may wish to delay purchase until after that date.