Further particulars: School of Computing Senior IT Technician

The School of Computing is a highly demanding environment to provide IT service and support in. Computers are the primary tool for teaching and research, and work on areas such as High Performance and High Throughput Computing, Cloud Computing Big Data and Analytics, and Virtualisation, Game Engineering, Security and Bioinformatics is commonplace. The School of Computing was listed as number one in the UK for research impact in the REF 2014 research assessment, and is a partner of the prestigious Alan Turing Institute,

In the summer of 2017 the School of Computing moved to the purpose-built Urban Sciences Building. This facility allowed the School to expand to take on more taught and research students, as well as boasting some of the largest and most well-equipped computer labs within the University. The School lad the way in the institutional deployment of the most current Microsoft desktop operating systems (Windows 10) and supporting infrastructure (SCCM).

You will be joining an established team who support the IT needs of a successful and expanding School; you will get involved in the provision of specialist IT equipment and services and longer term projects, as well as you taking on the majority of the day to day tasks around the provision of desktop and other basic IT services.

The role will suit a highly flexible, self-starting IT professional who is a good generalist and excellent problem solver, who has strong IT skills and who is comfortable in a customer facing role working with a wide range of University staff and students.

We will do our best to accommodate any flexible working requirements you may have, within the constraints of providing a service in the context of a teaching environment.

Newcastle University values diversity and is committed to recruiting and supporting staff and students from all sectors of society.

The University holds a silver Athena SWAN award, which recognises that the University has a solid foundation for eliminating gender bias and developing an inclusive culture that values all staff.